



# CHRISTMAS TRADING

***We will be operating with skeleton staff during the Christmas period from Friday 19th December to Friday 2nd January***

Please continue to send through any orders for processing. We anticipate they will be processed and shipped with minimal delay. If the phones are temporarily unattended, please follow the prompts and leave a message, send an email, or use the chat on our website.

These will be actioned as a priority when we are available.

We will return to normal operations on Monday 5th January 2026.

***Happy Holidays from the SG Team. We value your business & look forward to working with you in 2026 and beyond. Merry Christmas and Happy New Year.***

## TECHNICAL SUPPORT

For Technical Support please use the SRS Database that is available 24/7. For anything outside of this please email [support@siepergroup.com](mailto:support@siepergroup.com) - this email will be monitored periodically.

Note: Please include in the email as much detail as possible about the assistance you require, please put the SID Number of the Vehicle you are emailing about in the subject. You can easily find the SID Number in the SRS, it is a unique reference for each Vehicle.

## SALES MANAGERS

Most of our Sales Managers will be taking Annual Leave during this XMAS / NEW YEAR Period. Please contact the Head Office with any enquiries you may have during this Holiday period that they would usually assist with.

